Release Notes for Link Dashboards version 2016.5.v01.00

Release Date: 5/5/16

Purpose of the release

The version 2016.5.v01.00 release of Link Dashboards includes several new components, new application tiles, and updates to the user interface (UI) and addresses several minor defects. This document outlines the new and modified features included in this release.

The major themes of this release include:
- 5 new tiles with SSO
- Expanded tile offering (RSS feed)
- Updated Contact Us page for Admin dashboard
- Notifications widget MVP (minimum viable product)
- Chat widget MVP
- Infrastructure enhancements

About Link Dashboards

Link is an intuitive, self-service experience for care providers and their staff that improves administrative workflow to make their work measurably faster and easier.

The Link Dashboards are hosted on the Link platform, and support Optum’s strategy to provide a centralized portal that serves multiple constituencies.

The following dashboards are available for provider use:
- Link – The default dashboard containing applications provisioned to most users
- TennCloud – State of Tennessee clinical applications
- UnitedHealthcare Clinical – Community & State clinical applications
- BayouCloud – State of Louisiana clinical applications
- DelCloud – State of Delaware clinical applications
- MScloud – State of Mississippi clinical applications
- myData Connection – Connected Community applications
- NYULMC HIE – NYU Langone Medical Center applications
- Admin – Administrative applications

All Link Dashboards include these capabilities:
- Dashboards may be branded for a specific client or entity.
- Applications are grouped and ordered on a dashboard as specified by the client, for example, applications are grouped by state or organization.
- Dashboards and applications are provisioned to users according to their roles; different users will have access to different dashboards and applications.
- Users can edit tile placement to suit their own work styles and preferences.

Supported browsers

Link Dashboards work best with the following browsers:
- Microsoft Internet Explorer
  - Recommended: versions 10 and 11
  - Supported but not recommended: versions 8 and 9 (Your user experience may not be as functional on these versions.)
  - Note: Use the Tools menu Compatibility View settings to turn off Compatibility View for linkhealth.com and ensure that Display internet sites in Compatibility View is not selected.
- Mozilla Firefox versions 35 and above
- Google Chrome versions 37 and above
- Apple Safari version 7

**Release notes for prior releases**

**Release notes for prior releases of Link Provider Dashboard** (Available internally only.)

**New applications on Link Dashboards**

The following applications were added to Link Dashboards.

<table>
<thead>
<tr>
<th>Tile</th>
<th>Description</th>
</tr>
</thead>
</table>
| B2C PLM PROD PRE | TBD  
Appears on: Link  
Production URL:  
SSO: Yes |
| B2C PLM PROD | TBD  
Appears on: Link  
Production URL:  
SSO: Yes |
| B2C PLM PRE User ID and Password Management | TBD  
Appears on: Link  
Production URL:  
SSO: Yes |
| B2C PLM User ID and Password Management | TBD  
Appears on: Link  
Production URL:  
SSO: Yes |
| UHC On Air MI | TBD  
Appears on: Link  
Production URL:  
SSO: Yes |
| Optum Link TV | TBD  
Appears on: Link  
Production URL:  |
Enhancements to Link functionality

Notifications

Users can now receive notifications in Link Dashboards. A new icon in the top navigation bar of Link Dashboards indicates how many new notifications the user has received. Clicking the icon allows the user to view and delete the notifications. Clicking the notification takes the user to the application or dashboard that generated the notification.

The first type of notification informs users when an application or dashboard has been provisioned for them. Clicking the notification takes the user to the new application or dashboard. Previously, Link displayed information about new applications and dashboards in a banner across the top of the dashboard.

Chat Widget

Users can now click a new icon in the top navigation bar to display contact information for applications. Future functionality will invoke Channel Manager and allow Click-to-Chat with a Subject Matter Expert for a product.

RSS feed tile

This new tile type displays content delivered via RSS (Real Simple Syndication) feed. The tile must be provisioned for the user, but dashboards owned by the tenant can provision the tile for all users. The tile displays specific information from the feed; clicking the link on the tile opens website whose content is delivered in the feed. Note: there are not yet any tiles of this type on any dashboards.

Updated Contact Us page

US258240The contact page for the Admin dashboard has been updated to include information for the new Jamaican support center.

Enhancements to Link infrastructure

The following enhancements were made to the Link infrastructure:

- US260574Widgets now fail gracefully. If a widget fails to execute, the "No resources found" error is no longer displayed
- US261165Link now remembers when a user has already accepted the terms and conditions. Once a user has accepted the terms and conditions, the dialog box will not appear again.
- US261753The widget startup has been rewritten to allow for more efficient deployments.
- US261903Automatic testing of Swagger documentation has been implemented. Link APIs are documented in Swagger; the URL is: [http://pdapi1-dhn.ose.optum.com/swagger-ui.html](http://pdapi1-dhn.ose.optum.com/swagger-ui.html)

Defects corrected in release

This defect was corrected in this release.

<table>
<thead>
<tr>
<th>Defect #</th>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>DE36952</td>
<td>Users see wrong sign-in page after Link times out</td>
<td>When Link times out, Link is directing the user to the NYULMC co-branded sign-in screen instead of the Link sign-in screen.</td>
</tr>
</tbody>
</table>
## Known issues

These defects were unresolved at the time this release was deployed.

<table>
<thead>
<tr>
<th>Defect #</th>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
</table>