Release Notes for Link version 2016.9.v01.00

Release Date: 9/8/16

Purpose of the release

The version 2016.9.v01.00 release of Link includes updates to existing application tiles as well as updates to Link functionality. This document outlines the modified features included in this release.

The major themes of this release include:

- Three updated applications in the Link Marketplace
- Updates to contact us and supported browser information in Link
- Practice & Facility Info page removed from My Accounts

About Link

Link is an intuitive, self-service experience for care providers and their staff that improves administrative workflow to make their work measurably faster and easier.

Supported browsers

Link works best with the following browsers:

- Microsoft Internet Explorer
  - Versions 10 and 11
  - Note: Use the Tools menu Compatibility View settings to turn off Compatibility View for linkhealth.com and ensure that Display internet sites in Compatibility View is not selected.
- Mozilla Firefox versions 35 and above
- Google Chrome versions 37 and above
- Apple Safari version 7 and above

Modified applications

We have modified the following applications in the Link Marketplace.

Updated Optum Intelligent EDI application

We have updated the Optum Intelligent EDI application in the Link Marketplace. The application now appears in the Link Marketplace banner, and the thumbnail name, description, features and released date have been updated.

Updated Learn More URLs

The URLs for the Learn More buttons for the following applications have been updated in the Link Marketplace:

- UnitedHealthcare Eligibility and Benefits Center – The new URL is: https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=5311563f840ef410VgnVCM2000008b406a0a
- UnitedHealthcare Claim Reconsideration – The new URL is: https://www.unitedhealthcareonline.com/b2c/CmaAction.do?channelId=5311563f840ef410VgnVCM2000008b406a0a
Enhancements to Link functionality

**Contact Us page updated**

The Contact Us page on the Link, TennnCloud and BayouCloud dashboards has been updated to cover additional applications.

**Browser version page**

We have updated the page that notifies Link users that their browser version is out of date. Users are now asked to update their browsers to the following browser versions:

- Microsoft Internet Explorer 10 and above
- Mozilla Firefox versions 35 and above
- Google Chrome versions 37 and above
- Apple Safari version 7 and above

**Practice & Facility Info page removed**

The Practice & Facility Info page in My Accounts has been removed.